



JOB DESCRIPTION/ANNOUNCEMENT

- JOB TITLE:** Thrift Store Associate (Part time)
- DEPARTMENT:** Special Programs
- ACCOUNTABILITY:** Thrift Store Manager/Director of Programs and Volunteers
- FUNCTION:** Under the general supervision of the Thrift Store Manager the Thrift Store Associate is responsible for assisting the Thrift Store Manager and volunteers with all aspects of the thrift store operation including providing guidance and support to volunteers, acceptance of donations, sorting, pricing, and merchandising, cash management and facility maintenance and cleanliness and excellent customer service and donor relationships.
- SALARY:** \$11.00 Hour

Resume along with completed PSPCA job application should be emailed to cathim@placerspca.org or mailed to Cathi Meyers Placer SPCA 200 Tahoe Avenue, Roseville, CA 95678.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- 1.) Assists with training, directing and providing guidance and support to the thrift store volunteers.*
- 2.) Assists with receiving and processing donations. Assists donors with questions.*
- 3.) Assists with the distribution of merchandise to the sales floor.*
- 4.) Assists with display merchandising as directed.*
- 5.) Assists with sorting pricing and stocking of store items as well as maintaining the cleanliness of the facility.*
- 6.) Assists customers with questions and purchases. Demonstrates high sensitivity to customer service to insure customers have a positive shopping experience. Role models behavior expected of the volunteers when interacting with customers.*
- 7.) Ensures adherence to Thrift Store policies and procedures through personal adherence and role modeling to volunteers.*
- 8.) Assists with and utilizes all aspects of the thrift store cash management systems including cash handling, check and credit card processing, and daily banking. Adheres to cash handling policies and procedures.*
- 9.) Assists with daily cleaning and maintenance activities.*
- 10.) Attends Placer SPCA meetings as needed.

- 11.) Willing to fill vacant shifts or extend work hours as needed and approved by the Thrift Store Manager or Director of Programs and Volunteers.*
- 12.) This job description is not intended to be all-inclusive and employee will also perform other reasonably related business duties that may be requested by the Thrift Store Manager, Director of Programs and Volunteers or other management staff that will ensure a positive public image enhance the operation of the organization and improve the services of the PSPCA.

*=Essential functions of the job

QUALIFICATIONS:

- 1.) High school graduate or GED equivalent.
- 2.) One year prior retail experience
- 3.) Experience working with volunteers preferred.
- 4.) Excellent customer service skills.
- 5.) Ability to read and interpret written instructions such as procedure manuals.
- 6.) Able to communicate clearly both orally and in writing.
- 7.) Understanding of retail cash management systems; ability to operate a cash register and/or utilize financial software. Knowledge and experience with preparing bank deposits.
- 8.) Shows maturity, good judgement and performs duties in a professional manner.
- 9.) Ability to operate a personal computer, word processing and data management software, copy machine, facsimile, and answer telephones in the prescribed manner.
- 10.) Valid California drivers license with good driving history and ability to safely operate both standard and automatic transmission vehicles.
- 11.) Must submit to a background check.
- 12.) Must be in good physical and mental health with no allergic condition, which might be aggravated by exposure to animals.
- 13.) Ability to lift 50 pounds.

WORKING CONDITIONS:

- 1.) Part time work week, including weekends and evenings as scheduled, with intermittent overtime and/or evening work at sites away from the thrift store.
- 2.) While performing the aforementioned duties of this job, the employee is regularly required to sit; use hands to finger, handle, or feel and talk or hear. The employee is frequently required to stand, walk and reach with hands and arms. The employee is occasionally required to climb or balance; stoop, kneel, crouch or crawl and smell. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception and ability to adjust focus.
- 3.) Compliance with current PSPCA Employee Policy Manual.
- 4.) Frequent contact with public in a fast-paced and changing work environment, which, at times, may be stressful or emotionally charged.
- 5.) Willingness to attend training programs and to upgrade skills as needed.

The Placer SPCA is an equal opportunity employer.

The PSPCA reserves the right to revise or change this job description as necessary or as business requires. This job description does not constitute a written or implied contract of employment.

I understand the qualifications as described above for the Thrift Store Associate position, and by signing below acknowledge that I am able to perform the job duties listed above and I am willing to accept the working conditions herein.

Date

Employee Acknowledgement